

White Oak River Gifts

1680 White Oak River Rd
Maysville, NC 28555
Phone: 910-743-0020
Fax: 910-743-0022

TERMS AND CONDITIONS

Terms

Visa or Master Card

Net 30 - After initial credit approval, orders may be placed. All shipping will be sent by best means available.

Delinquent Accounts

If payment is not received after 40 days, a late notice will be sent with 2% late fee. We will also flow up with a phone call. Customer with repeated past due balance will be COD only. No shipments will be sent to customers with past due balance.

Insufficient Funds

Returned checks due to insufficient funds will be charged a \$25.00 service charge.

100% Satisfaction Guaranteed!

If you are not satisfied with your order, we ask that you return the item in the original condition and packed the same way as the item was shipped to you. We will refund the full cost of the item but you will be responsible for the shipping cost. Please include a copy of the original receipt and state the reason for returning the order.

Shipping Damage

We realize that sometimes orders may be damaged while in route to our customers. You have two methods of reclaiming damaged goods.

1. Shippers Insurance – follow shippers method for reclaiming damaged goods (methods vary with each shipper i.e.) UPS, USPS, Federal Express...
2. White Oak River Gifts -Return merchandise in its original packaging material for a full refund of the cost of the item(s). Please include a copy of the original receipt and state the reason for returning the order.

Ordering Methods

You may place your order by:

1. Fill out the order form provided by White Oak River Gifts and fax to 910-743-0022.
2. Write it on your own purchase order and fax to 910-743-0022
3. Phone in your order to White Oak River Gifts at 910-743-0020.

After initial credit approval, the order will be placed and a shipping invoice will be sent with the order to the shipping address on file we will then send by USPS a bill to your billing address on file.

Copyright and Trademark

We hold the copyright and trademark on artwork at White Oak River Gifts.